

Refer a friend offer

Terms and Conditions

Tangerine operates a “refer a friend” program (**Offer**) which provides existing Tangerine customers (**referrer**) who introduce a new customer (**referred customer**) to a Tangerine nbn[®] service with a one-off \$25 bill credit on their next Tangerine bill. Under the offer, the referred customer will also receive a one-off \$25 discount off their first month nbn[®] plan fees at checkout, when they enter a unique referral code. This Offer is subject to the following terms and conditions and eligibility criteria:

1. For both parties to be eligible to receive this Offer:
 - a. the referred customer must not have a current Tangerine account and must never have previously signed up for a Tangerine nbn[®] service;
 - b. the referred customer must purchase a Tangerine nbn[®] service using a unique referral code provided by the referrer; and
 - c. the referred customer must maintain their Tangerine nbn[®] service for longer than 14 days; and
 - d. to receive the bill credit, the referrer must have an active Tangerine service at the time that their individual bill credit is applied to their account.
2. Where both the referrer and the referred customer meet the eligibility criteria outlined in section 1:
 - a. The referred customer will receive a \$25 discount off their first month nbn[®] plan fees at checkout; and
 - b. the referrer will receive a \$25 bill credit to be applied to their next bill that is issued more than 14 days after the date on which the referred customer’s service was activated.
3. If the total value of the referrer’s next bill is less than \$25, any unused bill credit will be rolled over to subsequent bills until the total value is exhausted.
4. Each of the referrer and the referred customer are free to cancel all or any of their Tangerine services at any time. However, if a customer cancels all their Tangerine services prior to all or any portion of the bill credit being applied to their account, they will forfeit any remaining bill credit provided under this offer. The referred customer will not receive a credit or refund for the discount
5. The offer allows the referrer to receive one \$25 bill credit for each referred customer that signs up for a Tangerine nbn[®] service and meets all of the other eligibility criteria.
6. Neither the referrer nor any referred customer will be eligible to receive this Offer if the referred customer fails to checkout using the referrer’s unique referral code.
7. If a referral code is found to be publicly distributed, it may be voided without notice and any associated credits will be forfeited.
8. The bill credits cannot be redeemed for cash or refunded.
9. The bill credits cannot be transferred to another account, person or party.
10. This offer may be cancelled, varied or withdrawn by Tangerine at any time on prior written notice.

If you have any questions about how this offer may apply to you, please contact us on 1800 211 112 or via live chat on our website.