Tangerine Melbourne Renegades staff mobile offer

Terms and conditions

This offer provides eligible Melbourne Renegades staff with a discount of $10 off the RRP of a Tangerine mobile plan for 12 months if they sign up to a new service and checkout between 09:00am AEST 29/11/2024 and 6:00pm AEST on 30/06/2027 using a unique discount code provided by Melbourne Renegades (**Discount Code**). This offer is not available to customers with existing Tangerine mobile services activated on or after 21/9/2022 who are upgrading or downgrading an existing plan. Melbourne Renegades staff are only entitled to receive a discount under this offer on a maximum of 5 mobile services per Tangerine account

The 12 discounted months is a promotional period and commences from the day your eligible Tangerine mobile service is activated. After this, the cost of your plan will revert to the Recommended Retail Price (RRP) current at that time. The RRPs of Tangerine mobile plans are available on the Tangerine website and are subject to change in accordance with our Standard Form of Agreement.

If you sign up, Tangerine will be your service provider for your mobile service and will handle all technical enquiries, complaints and servicing. This offer is subject to the full terms and conditions and eligibility criteria below:

1. The promotional period commences on 09:00am on 29/11/2024 and ends on 6:00pm AEST 30/06/2027. Sign-ups for new Tangerine mobile services completed outside of the promotional period (29/11/2024 – 30/06/2027) will not be eligible to receive the offer.
2. This offer is only available to eligible Melbourne Renegades Staff who checkout by entering a unique discount code into the Tangerine offer page (outlined in section 6) and complete the sign-up process for a new mobile plan online.
   The offer of $10 off the RRP of a Tangerine mobile plan for 12 months will commence from the day that your mobile service is activated and will run for 12 months. This offer is a once off discount to be applied monthly over a period of 12 months (unless you cancel you service early). After this promotional period the cost of your mobile plan will revert to the RRP current at that time.
3. If you are or you become eligible to receive this offer, you should receive a unique discount code from Melbourne Renegades. This unique discount code may also be used to access the Melbourne Renegades staff nbn® offer, subject to you meeting the eligibility criteria for that offer.
4. All unique discount codes issued in connection with this offer are valid until 6:00pm AEDT 30 June 2027, as long as you remain a Melbourne Renegades staff member. Any offer codes not redeemed in part or in full by that date will expire and will not be valid for use. Limit of one offer code per customer. A unique discount code may only be redeemed against one Tangerine account. Once a discounted service has been purchased using your unique discount code, that unique discount code will be unable to be used to access discounted services on other Tangerine accounts.
5. **IMPORTANT:** The unique discount code is a single use code that can only be redeemed by ordering through the following Tangerine website offer page: https://www.tangerinetelecom.com.au/nbn/renegades
6. **To access this offer, you must sign up using the offer page outlined in section 5.** Any orders through other Tangerine webpages will not be eligible to receive this offer.

7. Melbourne Renegades staff are entitled to receive a discount on a maximum of 5 mobiles services under this offer.
8. Once you sign up to Tangerine under this offer, you will have 14 days to activate your SIM. Failure to activate your SIM within 14 days will forfeit the offer and the cost of your plan will revert to the RRP current at that time.
9. All discounts available with this offer apply to plan fees only and do not apply to the following:
    a. Any additional services, charges or usage outside of your base monthly plan fee, including any non-standard calls or messages that are charged on a pay as you go basis;
    b. Any add-on data plans, international calling plans, international travel packs or other add-on plans that are available for purchase and use in conjunction with your base mobile plan; and
    c. Charges for any mobile handset that you purchase separately from us.
10. This offer can be used in conjunction with the Melbourne Renegades staff nbn® offer.
11. **Important:** This offer can be used in conjunction with the Melbourne Renegades staff nbn® offer (full terms and conditions available here). However, as the Discount Code is single use, to access the Melbourne Renegades staff nbn® offer **and** this offer, the nbn® service must be purchased in the same transaction as any mobile service(s).
12. This offer will apply to a maximum of 5 mobile services per account. As the Discount Code is single use, **all mobile service(s)** must be purchased in the same transaction.
13. This offer is offered on a no fixed term contract. You are free to cancel at any time without charges. However, cancelling your service within the first 12 months forfeits any remaining discounted months.
14. If you upgrade or downgrade to a different Tangerine mobile plan during the 12-month period, you will continue to receive the offer on the new plan for the remaining portion of the 12-month discount.
15. This offer cannot be transferred to another person or party.
16. The RRP may be changed at any time by giving 30 days written notice by email. The RRP will be the price shown on the Tangerine website for personal Tangerine mobile services.
17. This offer may be cancelled, varied or withdrawn by Tangerine at any time subject to providing advance written notice.
18. The discounted Tangerine mobile services must not be resold and are intended for use by the account holder only.
19. Discount code is valid for single use only and expires after checkout.
20. If you sign up, Tangerine will be your service provider and the provision of your Tangerine mobile service will be subject to these offer terms, as well as Tangerine's standard terms of service and policies available on the Policies page of our website.

If you have any questions about how this offer may apply to you, please contact us on 1800 211 112 or via live chat on our website.