Tangerine Melbourne Renegades staff nbn® offer
Terms and Conditions

This offer provides eligible Melbourne Renegades staff with a discount of $20 off the Recommended Retail Price (RRP) of an eligible nbn® plan for 12 months if they sign-up to a new service and check out between 09:00am AEST 29/11/2024 and 6:00pm AEST on 30/06/2027 using a unique discount code provided by the Melbourne Renegades. Melbourne Renegades staff are only entitled to receive one discounted nbn® service under this offer per Tangerine account.

The 12 discounted months is a promotional period and commences from the day your eligible Tangerine nbn® service is activated. After this, the cost of your plan will revert to the RRP current at that time. The RRPs of Tangerine nbn® plans are available on the Tangerine website and are subject to change in accordance with our Standard Form of Agreement.

If you sign up, Tangerine will be your service provider for your nbn® and will handle all technical enquiries, complaints and servicing. This offer is subject to the full terms and conditions and eligibility criteria below:

1. The promotional period commences at 09:00am AEDT on 29/11/2024 and ends at 6:00pm AEST on 30/06/2027 Sign-ups for new Tangerine nbn® services completed outside of the promotional period (29/11/24 –30/06/27) will not be eligible to receive the offer.
2. This offer provides eligible Melbourne Renegades staff with a $20 discount on the RRP of the monthly fees that apply to their Tangerine nbn® plan for 12 months when they sign-up to a new Tangerine plan.
3. The standard monthly fees that apply to your plan are as set out on our website and in the Critical Information Summary for your plan at the time of sign-up.
4. The $20 discount will automatically be deducted from your monthly invoice over a period of 12 months, unless you cancel your service earlier.
5. This offer is only available to new customers that are connecting to an eligible Tangerine nbn® service for the first time. It is not available to customers with an existing Tangerine nbn® service or who have previously had a Tangerine nbn® service. The offer is only available once per customer and per premises.
6. If you are or you become eligible to receive this offer, you should receive a unique discount code from the Melbourne Renegades. This unique discount code may also be used to access the Melbourne Renegades Staff Mobile offer, subject to you meeting the eligibility criteria for that offer.
7. All Unique Discount Codes issued in connection with this offer are valid until 6:00pm AEDT 30 June 2027, provided you remain a Melbourne Renegades staff member. Any offer codes not redeemed in part or in full by that date will expire and will not be valid for use. Limit of one offer code per customer. A unique discount code may only be redeemed against one Tangerine account. Once a discounted service has been purchased using your unique discount code, that unique discount code will be unable to be used to access discounted services on other Tangerine accounts.
8. **Important:** The unique discount code can only be redeemed by ordering through the following Tangerine website offer page:

9. To access this offer, you must sign up using the offer page outlined in section 8. Any orders through other Tangerine webpages will not be eligible to receive this offer.
10. The offer will commence from the day your nbn® service is activated on the nbn® network and will run for 12 months. After the 12 month promotional period, the cost of your plan will revert to the RRP current at that time. The RRP will be the price shown on the Tangerine website and in the Critical Information Summary for your plan.
11. If you sign up and/or upgrade to an eligible nbn® plan as part of a fibre upgrade offer as advertised on the Tangerine website from time to time (**Fibre Upgrade Offer**), you can receive the 12-month Melbourne Renegades staff discount in addition to any nbn® discount that may be available under a Fibre Upgrade Offer.
12. All discounts available with this offer apply to plan fees only and do not apply to the following:
    a. any modem charges. If you choose to purchase a modem (rather than BYO or 'bring your own') you will be charged for the cost of the modem, at time of application. Modems supplied by Tangerine are unlocked and may be able to be used with another nbn® service provider;
    b. any nbn® New Development Fee charge or nbn® New Copper Pair charge. These are charges that are passed through from NBN Co; and
    c. any additional services or charges outside the base monthly nbn® plan fee.
13. Not all plans are available at all premises. Please ensure you use our website address checking tool to establish whether your selected plan is available to you. If your premise is in the nbn® sky muster satellite region or you fall outside of the nbn® footprint this offer will not be available to you.
14. This offer is offered on a no fixed term contract. You are free to cancel your nbn® service at any time without charges. If you have another nbn® service on your account, the MELBOURNE RENEGADES Discount will be transferred to the next most recently activated nbn® service. If you do not have another active nbn® service on your account, cancelling your service within the first 12 months will forfeit all remaining discounted months.
15. This offer cannot be transferred to another person or party.
16. Should you relocate address within the first 12 months, the offer is transferable to your new address.
17. This offer is not valid in conjunction with any other Tangerine nbn® offers or discounts, except that if you upgrade your nbn® service under the Fibre Upgrade offer during the 12 month offer period, any remaining months of your MELBOURNE RENEGADES staff discount may be transferred to your upgraded nbn® plan. For avoidance of doubt, this offer is not valid in conjunction with the Tangerine Intro NBN Customer offer.
18. **Important**: This offer can be used in conjunction with the Melbourne Renegades staff mobile offer (full terms and conditions available here). However, as the Discount Code is single use, to access the Melbourne Renegades staff mobile offer **and** this offer, any mobile service(s) must be purchased in the same transaction as the nbn® service.
19. This offer may be cancelled, varied or withdrawn by Tangerine at any time subject to providing advance written notice.
20. The discounted nbn® services must not be resold and are intended for use by the account holder only.
21. Discount code can only be used on one nbn® service.
22. Discount code is valid for single use only and expires after checkout.

23. If you sign up, Tangerine will be your service provider and the provision of your Tangerine nbn® service will be subject to these offer terms, as well as Tangerine's standard terms of service and policies available on the Policies page of our website.

If you have any questions about how this offer may apply to you, please contact us on 1800 211 112 or via live chat on our website.