

## TERMS AND CONDITIONS

### TANGERINE BLACK FRIDAY - NEW NBN CUSTOMER OFFER

Plan	Value	Value Plus	Speedy	Speedy Plus	Speedy Max	UltraSpeedy	HyperSpeedy	Fixed Wireless Value Plus	Fixed Wireless Speedy	Fixed Wireless Superspeedy
<b>\$20 Discount off RRP for 12 Months #</b>	\$49.90	\$64.90	\$68.90	\$72.90	\$68.90	\$99.90	\$169.90	\$64.90	\$68.90	\$84.90
<b>Monthly plan fee RRP</b>	\$69.90	\$84.90	\$88.90	\$92.90	\$88.90	\$119.90	\$189.90	\$84.90	\$88.90	\$104.90

#Discount is only available to new customers and is subject to the terms and conditions outlined below.

~ Discount available to eligible customers that sign up to this plan between 01/11/25 and 1/12/25.

This offer provides Tangerine customers with a \$20 discount off the Recommended Retail Price (RRP) of a new nbn® plan for 12 months. The monthly discount available on each plan is as outlined in the table above. This offer is valid from 1 November 2025 until 14 December 2025 (Offer Period).

This offer is only available to Tangerine nbn® customers that are connecting to a new Tangerine nbn® service. The 12 months is a promotional period (Promotional Period) which will be deducted from the nbn® plan fees at checkout, and to your first 11 invoices after activation. After this, the cost of your plan will revert to the RRP current at that time. The RRP's of Tangerine nbn® plans are available on the Tangerine website and are subject to change in accordance with our Standard Form of Agreement.

If you sign up, Tangerine will be your service provider for nbn® and will handle all technical enquiries, complaints and servicing. This offer is subject to the full terms and conditions and eligibility criteria below:

1. This offer provides eligible customers who sign up between 1 November 2025 and 14 December 2025 with a \$20 discount on the monthly fees that apply to their nbn® plan for 12 months when they sign up to a Tangerine plan. The discounted nbn® plan fees are as set out in the table above.
2. The discount will be deducted from your nbn® plan fees at checkout, and from your first 11 bills after activation, provided you remain eligible in accordance with these terms and conditions.
3. This offer is only available to customers who are connecting to a new Tangerine nbn® service. The offer is only available once per customer and per premises.
4. After the 12-month Promotional Period, the cost of your plan will revert to the RRP current at that time. The RRP will be the price shown on the Tangerine website and in the Critical Information Summary for your plan.
5. All discounts available under this offer apply to plan fees only and do not apply to the following:
  - a. any Wi-Fi Router charges. If you choose to purchase a Wi-Fi Router rather than bring your own (BYO) you will be charged for the cost of the Wi-Fi Router at the time of checkout. Wi-Fi Routers supplied by Tangerine are unlocked and may be able to be used with another nbn® service provider;
  - b. any nbn® New Development Fee charge or nbn® New Copper Pair charge. These are charges that are passed through from NBN Co; and

- c. any additional services or charges outside the base monthly nbn® plan fee
6. Not all plans are available at all premises. Please ensure you use our website address-checking tool to establish whether your selected plan is available to you. If your premises are in the nbn® sky muster satellite region or you fall outside of the nbn® footprint, this offer will not be available to you.
  7. This offer is offered on a no-fixed-term contract. You are free to cancel at any time without charges. However, cancelling your service during the Promotional Period forfeits any remaining discounted months.
  8. This offer cannot be transferred to another person or party.
  9. Should you relocate address during the Promotional Period, the offer is transferable to your new address for the remaining portion of the offer period.
  10. This offer may be used in conjunction with the [Tangerine Bundle & Save Offer](#), subject to you meeting the terms and conditions of that offer. This offer cannot be used in conjunction with any other Tangerine nbn® offer.
  11. This offer may be cancelled, varied or withdrawn by Tangerine at any time.
  12. If you sign up, Tangerine will be your service provider and the provision of your nbn® service is subject to our Standard Form of Agreement and these Terms and Conditions.
  13. The discounted nbn® services must not be resold and are intended for use by the account holder only.

If you have any questions about how this offer may apply to you, please contact us on 1800 211 112 or via live chat on our website.