

Terms and Conditions

Tangerine Black Friday Mobile offer

Plan	30GB	50GB	75GB	100GB	160GB
Network access	5G*	5G*	5G*	5G*	5G*
Plan download speed caps~	Capped at 100 Mbps (4G & 5G)	Capped at 100 Mbps (4G & 5G)	Capped at 100 Mbps (4G & 5G)	Capped at 100 Mbps (4G & 5G)	Capped at 250 Mbps (4G & 5G)
Monthly Plan Fee for first 6 months	\$15.00	\$18.00	\$21.00	\$24.00	\$30.00
Monthly Plan Fee RRP	\$30	\$36	\$42	\$48	\$60

*5G network access requires a compatible mobile phone and is only available in selected areas

~ Speeds may vary due to factors such as location, device capabilities, distance from the base station, local conditions, concurrent users, hardware and software configuration and download/upload destination.

This offer provides new customers with a discount of 50% off the Recommended Retail Price (RRP) of the 30GB, 50GB, 75GB, 100GB or 160GB Tangerine mobile plan for 6 months (Promotional Period) if they sign up to a new service and checkout between 01/11/2025 and 14/12/25 (Offer Period) via the Tangerine website. This offer is not available to customers with existing Tangerine mobile services who are upgrading or downgrading an existing plan. Tangerine customers are only entitled to receive a discount under this offer on a maximum of 5 mobile services per Tangerine account.

The Promotional Period begins on the date your eligible mobile service is activated. After the 6-month discount period, your plan will revert to the RRP applicable at that time. Current RRP's are listed on the Tangerine website and may change in accordance with our [Standard Form of Agreement](#).

If you sign up, Tangerine will be your service provider for your mobile service and will handle all technical enquiries, complaints and servicing. This offer is subject to the full terms and conditions and eligibility criteria below:

1. The offer period commences on 01/11/2025 and ends 14/12/2025. Sign-ups for new Tangerine mobile services completed outside of the Offer Period will not be eligible to receive the offer.
2. This offer provides customers with a discount of 50% off the RRP of a Tangerine 30GB, 50GB, 75GB, 100GB or 160GB mobile plan for 6 months if they sign up to a new service during the Offer Period.
3. The offer of 50% off the RRP of a Tangerine mobile plan will automatically be deducted from your mobile plan fees when you pay at checkout, and will then automatically be deducted from your first, second, third, fourth and fifth invoices.
4. This offer is a once-off discount to be applied monthly over the Promotional Period of 6 months (unless you cancel your service early). After this Promotional Period the cost of your mobile plan will revert to the RRP current at that time.
5. This offer is not available on the Tangerine 14GB mobile plan.
6. This offer is not available to customers with existing Tangerine mobile services who are upgrading or downgrading an existing plan.

7. Tangerine customers are only entitled to receive a discount on a maximum of 5 mobiles services under this offer.
8. Once you sign up to Tangerine under this offer, you will have 14 days to activate your SIM. Failure to activate your SIM within 14 days will forfeit the offer and the cost of your plan will revert to the RRP current at that time.
9. All discounts available with this offer apply to plan fees only and do not apply to the following:
 - a. Any additional services, charges or usage outside of your base monthly plan fee, including any non-standard calls or messages that are charged on a pay as you go basis;
 - b. Any add-on data plans, international calling plans, international travel packs or other add-on plans that are available for purchase and use in conjunction with your base mobile plan; and
 - c. Charges for any mobile handset that you purchase separately from us.
10. This offer cannot be used in conjunction with any other Tangerine mobile offer, except the Tangerine Double Data offer and Tangerine Bundle offer, in accordance with the terms and conditions for those offers.
11. This offer is offered on a no fixed term contract. You are free to cancel at any time without charges. However, cancelling your service within the first 6 months forfeits any remaining discounted months.
12. If you upgrade or downgrade to a different Tangerine mobile plan during the 6-month period, you will continue to receive the offer on the new plan for the remaining portion of the 6-month discount.
13. This offer cannot be transferred to another person or party.
14. The RRP may be changed at any time by giving 30 days written notice by email. The RRP will be the price shown on the Tangerine website for personal Tangerine mobile services.
15. This offer may be cancelled, varied or withdrawn by Tangerine at any time.
16. The discounted Tangerine mobile services must not be resold and are intended for use by the account holder only.
17. If you sign up, Tangerine will be your service provider and the provision of your Tangerine mobile service will be subject to these offer terms, as well as Tangerine's standard terms of service and policies available on the [Policies](#) page of our website.

If you have any questions about how this offer may apply to you, please contact us on 1800 211 112 or via live chat on our website.