NETCOMM CF40 WI-FI 6
Quick Start Guide

NetComm

This guide provides instructions for setting up, connecting, and configuring your NetComm CF40 Wi-Fi 6.

CONTENTS:

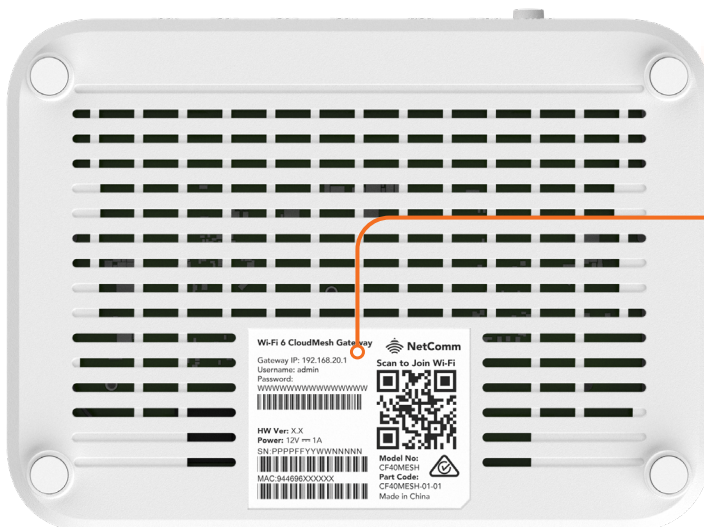# GET TO KNOW YOUR NETCOMM CF40 WIFI 6

Top View of Device

LED Indicator Lights

This lights represent the working state and connectivity of the NetComm Wi-Fi 6 Gateway
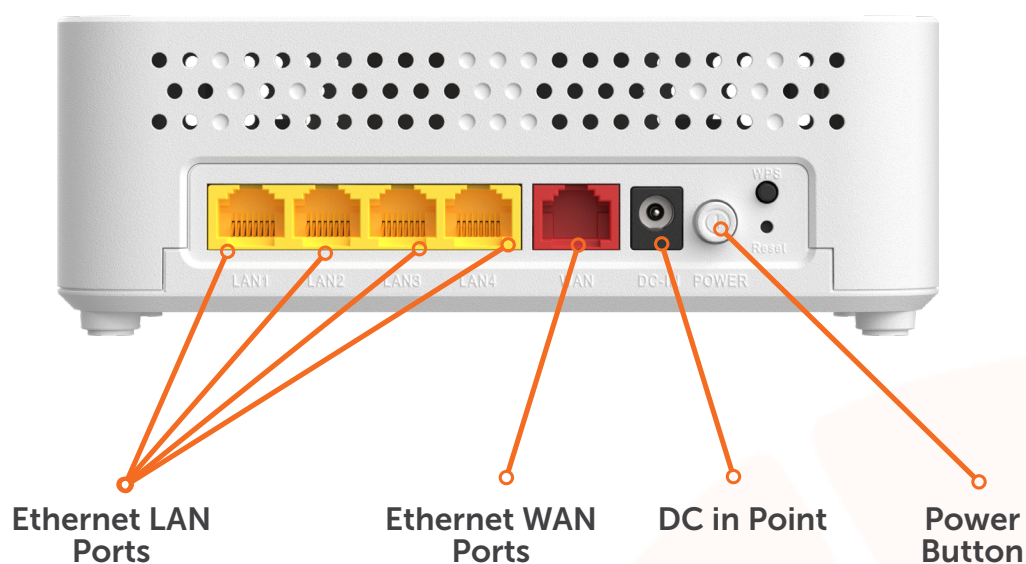
- Green = connected
- Red = disconnected

Bottom View of Device

Wi-Fi 6 Gateway Label

Contains your Wi-Ffi network name and Wi-Ffi password. You'll need these to connect your devices to Wi-Fi.

Back View of Device

Ethernet LAN Ports **Ethernet WAN Ports** **DC in Point** **Power Button**

Button/Connection Port	Description
Power Button	Turns the NetComm CF40 Wi-Fi 6 on or off.
DC IN Point	Connection point for the included power adapter to connect to the power supply.
Ethernet WAN Port	Connect to your Network Termination Device (NTD) for high-speed internet access. Covers fixed line technologies such as nbn™ FTTP, HFC, FTTC and Fixed Wireless.
Ethernet LAN Port	Connect your Ethernet based devices (E.g., computers, servers, modems, Wi-Fi routers, switches, and other network devices) to one of these ports for high-speed internet access.

SETTING UP YOUR
NETCOMM CF40 WI-FI 6

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Step 1: Power on the NetComm CF40 Wi-Fi 6

- Plug the device power adapter into a wall socket.
- Press the power button on the NetComm CF40 Wi-Fi 6 and wait a few minutes for it to start up.
- The power LED indicator will appear green on the top of the NetComm CF40 Wi-Fi 6 if it is on and operating correctly.

Step 2: Connect your NetComm CF40 Wi-Fi 6

Depending on your nbn™ technology type, your NetComm CF40 Wi-Fi 6 will connect differently. If you are unsure of your nbn™ technology type, it is listed in your nbn™ ordered email.
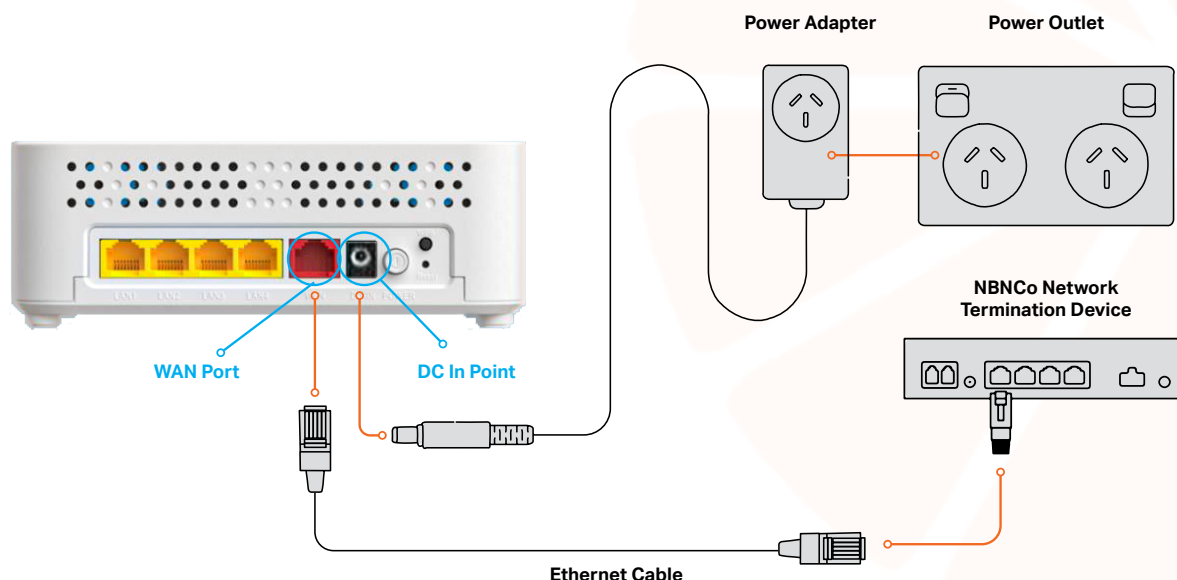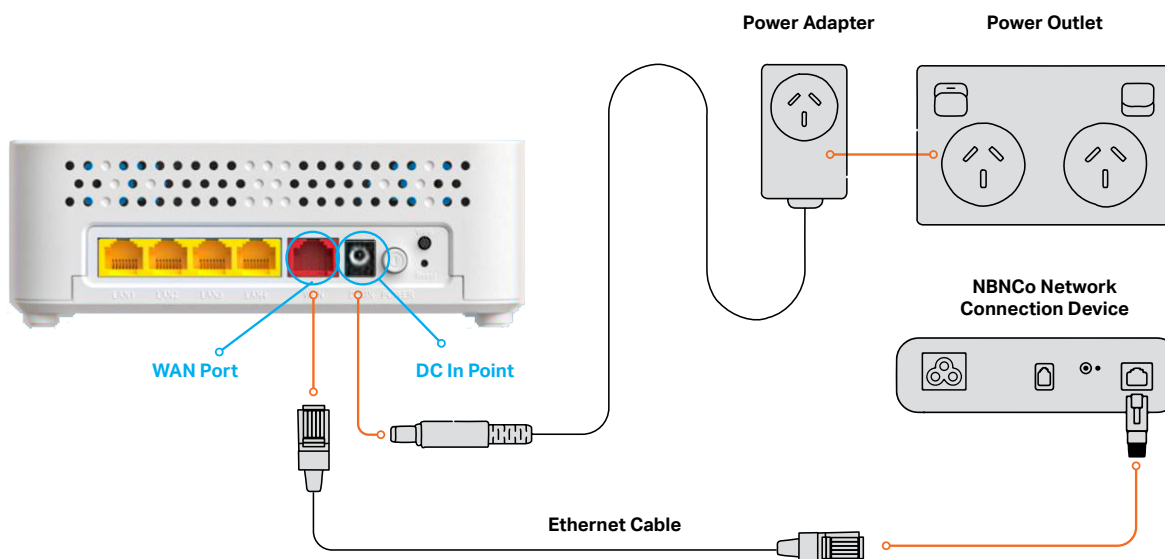
If your NBN connection is:	Instructions:
Hybrid Fibre Coaxial (HFC) **Fibre to the Premises (FTTP)** **Fibre to the Curb (FTTC) or Fixed Wireless**	Connect the ethernet cable from the WAN port on the NetComm CF40 Wi-Fi 6 to the UNI-D port on your nbn™ connection box. **Note:** Wait for the lights on the nbn™ connection box to turn blue (this may take up to 15 minutes).

Power Adapter

Power Outlet

WAN Port

DC In Point

NBNCo Network
Termination Device

Ethernet Cable

Power Adapter   Power Outlet

NBNCo Network
Connection Device

WAN Port   DC In Point

Ethernet Cable

Step 3: Connect your devices to Wi-Fi

- Using your device, scan the QR code on the label and/or Wi-Fi Security Card and select "Join Wi-Fi Network" if prompted.
- Alternatively, on your device scan for and select the Wi-Fi Network Name and enter the password outlined on the label and/or WIFI Security Card to connect.

WIFI CARD

CONFIGURING YOUR NETCOMM CF40 WI-FI 6

Note: This is only needed if you have factory-reset your modem/router. Otherwise, Tangerine has pre-configured hardware specifically for your service and this step is not required.

If you have factory-reset your device or purchased from an alternative retailer, please follow these easy steps to access the configuration page of your NetComm CF40 Wi-Fi 6.

1. Push the power button on the back of the NetComm CF40 Wi-Fi 6 to turn it on. Wait a few minutes for it to complete starting up.
2. Connect to the NetComm CF40 Wi-Fi 6 using Wi-Fi or an Ethernet cable to the yellow LAN port.
3. Open a web browser and type https://192.168.20.1 into the address bar, then press Enter.
4. At the login screen, type in the username and password printed on the label on the bottom of the NetComm CF40 Wi-Fi 6 and click the login button.
5. Select 'Basic Setup' from the menu on the left-hand side of the screen to begin set up.
6. Select 'PPPoE' as your WAN setting connection type
7. Enter your SSID and password. Note: SSID is your unique network name that appears when you scan for nearby wireless networks. You can choose and create your own network name.
8. Select your applicable 'Time Zone Offset' and 'Daylight Saving Time' setting.
9. Review the summary page that will appear and select the 'Save' button to complete the setup.

OTHER IMPORTANT INFORMATION ABOUT YOUR NETCOMM CF40 WI-FI 6

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Product Warranty

NetComm offers a two (2) year warranty on fixed broadband products commencing from the date of purchase. For more information read NetComm's T&Cs here.

Wi-Fi Analytics Platform

The CloudMesh Wi-Fi Analytics Platform is a fully integrated solution that provides visibility into the health of each individual Wi-Fi home network. It creates superior end-user experiences by enabling proactive diagnostic, management, and control of the home Wi-Fi environment, helping resolve even the most elusive Wi-Fi problems.

Wi-Fi Autopilot

Every NetComm CF40 Wi-Fi 6 includes the CloudMesh Wi-Fi AutoPilot. Wi-Fi AutoPilot constantly scans and analyses your Wi-Fi network environment and if any detrimental changes are detected, the Wi-Fi AutoPilot adjusts the NetComm CF40 Wi-Fi 6's Wi-Fi parameters. Any action taken is based on a patented and weighted algorithm ensuring the internet connection experience is never compromised. It ensures that every Wi-Fi client device is connected on the best possible channel, using the fastest available band, at the perfect RF power level, utilising the closest Wi-Fi access point.

NEED SUPPORT?

For a more comprehensive user guide, you can view the NetComm User Guide here.
Alternatively, for Customer Service and troubleshooting, contact our team on **1800 211 112**.