TERMS AND CONDITIONS

TANGERINE SUMMER SALE NBN® DISCOUNT OFFER FOR NEW CUSTOMERS

Plan	Value	Value Plus	Speedy	Speedy Plus	Speedy Max	Ultra Speedy	FW Value Plus	FW Speedy	FW Superspeedy
Discounted price	$39.90	$64.90	$67.90	$73.90	$59.90	$89.90	$63.90	$67.90	$79.90
Monthly RRP	$72.90	$89.90	$92.90	$98.90	$92.90	$114.90	$88.90	$92.90	$104.90
Monthly Discount #	$33	$25	$25	$25	$33	$25	$25	$25	$25

Discount is only available to new customers and is subject to the terms and conditions outlined below. For Value and Speedy Max nbn® plans, the discount is available to new customers who sign up between 12/11/26 and 31/12/2026. For all other eligible plans, the discount is available to eligible customers that sign up to this plan between 01/04/2026 until withdrawn. See section 3 for details. The Speedy Max plan is only available at premises serviced by FTTP, HFC or eligible Fibre Upgrade technology types and may not be available at all locations.

This offer provides new Tangerine customers with a monthly discount off the Recommended Retail Price (**RRP**) (as shown for your selected plan in the table above) on an eligible nbn® plan for 6 months. The discount price for each plan is as outlined in the table above. For Value and Speedy Max nbn® plans, this offer is available to new customers who sign up between 12 November 2026 and 31 December 2026. For all other eligible nbn® plans this offer is valid from 1 April 2026 until offer is withdrawn on advance notice.

This offer is only available to new Tangerine nbn® customers that are connecting a new Tangerine nbn® service for the first time. The 6 months is a promotional period and commences from the day your eligible Tangerine nbn® service is activated. After this the cost of your plan will revert to the RRP current at that time. The RRPs of Tangerine nbn® plans are available on the Tangerine website and are subject to change in accordance with our Standard Form of Agreement.

If you sign up, Tangerine will be your service provider for nbn® and will handle all technical enquiries, complaints and servicing. This offer is subject to the full terms and conditions and eligibility criteria below:

1. This offer provides eligible customers with a monthly discount on the RRP of their eligible Tangerine nbn® plan for 6 months where they sign up:
    a. to a Value or Speedy Max nbn® plan between 12 November 2026 and 31 December 2027; or
    b. to any other eligible nbn® plan from 1 April 2026 until the offer is withdrawn with advance notice.

    The amount of the discount off the RRP of each eligible nbn® plan is as set out in the table above.
2. The monthly discount applicable to your eligible plan will automatically be deducted from your nbn® plan fees when you pay at checkout and from your first, second, third, fourth and fifth invoices, or until you cancel your service.
3. This offer is only available to new customers who are connecting to a Tangerine nbn® service for the first time. It is not available to customers with an existing Tangerine nbn® service or who have previously had a Tangerine nbn® service. The offer is only available once per customer and per premises.

4. The offer will commence from the day your eligible nbn® service is activated on the nbn® network and will run for 6 months. After the 6-month promotional period, the cost of your plan will revert to the RRP current at that time. The RRP will be the price shown on the Tangerine website and in the Critical Information Summary for your plan.
5. All discounts available under this offer apply to plan fees only and do not apply to the following:
    a. any Wi-Fi Router charges. If you choose to purchase a Wi-Fi Router rather than bring your own (**BYO**) you will be charged for the cost of the Wi-Fi Router at the time of application. Wi-Fi Routers supplied by Tangerine are unlocked and may be able to be used with another nbn® service provider;
    b. any nbn® New Development Fee charge or nbn® New Copper Pair charge. These are charges that are passed through from NBN Co; and
    c. any additional services or charges outside the base monthly nbn® plan fee.
6. Not all plans are available at all premises. Please use our website address-checking tool to determine whether your selected plan is available at your address. The Speedy Max plan is only available to premises serviced by FTTP, HFC or eligible Fibre Upgrade technology types. If your premises are located in the nbn® Sky Muster® satellite region, fall outside the nbn® footprint, or are serviced by an ineligible technology type, this offer will not be available to you.
7. This offer is offered on a no fixed-term contract. You are free to cancel at any time without charges. However, cancelling your service within the first 6 months forfeits any remaining discounted months.
8. This offer cannot be transferred to another person or party.
9. If you change to a different plan during the 6-month discount period, your discount will also change for any remaining months of your discount period to the price shown in the table above for the relevant plan that you move to.
10. Should you relocate address within the first 6 months, the offer is transferable to your new address for the remaining portion of the offer period.
11. This offer is not valid in conjunction with any other monetary offer or discount.
12. This offer may be cancelled, varied or withdrawn by Tangerine at any time.
13. If you sign up, Tangerine will be your service provider and the provision of your nbn® service is subject to our Standard Form of Agreement and these Terms and Conditions.
14. The discounted nbn® services must not be resold and are intended for use by the account holder only.

If you have any questions about how this offer may apply to you, please contact us on 1800 211 112 or via live chat on our website.