Terms and Conditions

Tangerine Mobile Double Data Offer

This Double Data offer runs for 6 months, and is available to Customers who sign up, or upgrade to an eligible 5G Tangerine mobile plan (50GB, 75GB, and 160GB plans) between 12 November 2026 and 3 February 2027 (**Offer Period**) and continue to have an eligible plan throughout the 6 months of double data.

The 6 months of Double Data begins:

- if you have signed up for a new eligible Tangerine mobile plan, on the date of activation of that service; or
- if you have upgraded an existing Tangerine mobile service to an eligible plan, on the date of successful upgrade to an eligible service.

If you sign up, Tangerine will be your service provider for your mobile service and will handle all technical enquiries, complaints and servicing. The provision of your mobile service will be subject to Tangerine's standard terms of service and policies, which are available here on the Tangerine Website.

This Offer is subject to the following terms and conditions:

1. The Offer Period commences 12 November 2026 and ends 11:59pm AEDT on 3 February 2027. Sign-ups and plan upgrades for the 50GB, 75GB, and 160GB completed outside of the Offer Period will not be eligible to receive this offer.
2. This offer provides customers with 6 months of double data on an eligible plan (**Bonus Data**), provided that during the Offer Period:
    a) they sign up to a new eligible Tangerine mobile service; or
    b) they upgrade an existing Tangerine mobile service to an eligible Tangerine mobile service.
3. Customers who sign up for or complete an upgrade to the Tangerine 50GB, 75GB, or 160GB mobile plans between 12 November 2026 and 3 February 2027 are eligible to receive this offer, provided the plan is a 5G Tangerine mobile plan.
4. The 6 months of Bonus Data is a promotional period which will begin on activation of an eligible plan or successful upgrade to an eligible plan and continues to be applied at the start of the next 5 bill cycles as long as you continue to have an eligible plan (**Promotional Period**).
5. On expiry of the 6-month Promotional Period, your plan will revert to the standard amount of included data advertised with your plan.
6. If upgrading your existing service to an eligible plan, activation to the higher plan and the application of the double data offer will take effect upon successful upgrade.
7. You can upgrade to a higher eligible mobile plan multiple times during the Offer Period, and subject to clause 8 below, the 6-month double data will reset upon each successful upgrade.
8. If upgrading multiple times during the Offer Period, you will receive bonus data based on the amount of data included with the new plan only. Upon upgrading, you will forfeit any remaining months of bonus data received under this offer in conjunction with a previous plan.

9. If you purchase an eligible plan during the Offer Period, you must activate your service no later than 14 days after the Offer Period to receive the offer. If you fail to activate your service within 14 days after the Offer Period, you forfeit any Bonus Data available under this offer.
10. Bonus Data unused at the end of any billing period during the offer will automatically be moved to your databank for future use, up to the maximum databank cap for your service. If you reach your databank cap, unused bonus data will expire at the end of the billing period in which it is awarded. Data stored in databank does not expire but will be forfeited if your mobile service is downgraded, cancelled or terminated for any reason.
11. If you upgrade to a different eligible mobile plan after the Offer Period but before the end of your 6 months of Bonus Data, you will continue to receive the offer on your new plan for any remaining full months of the 6-month Bonus Data term, commencing from the start of your next billing period after the upgrade is completed. The Bonus Data that you receive for any remaining full months will be based on the amount of data included with the new plan. Upgrading to a different eligible plan after the Offer Period but prior to the end of your 6-month Bonus Data term will not cause this period to reset.
12. **IMPORTANT** If you downgrade plans or change to an ineligible plan at any point during your Promotional Period, you will cease receiving the double data from the date of the plan change and forfeit any remaining months of bonus data under this offer. You will also lose all data stored in your data bank (including any accrued double data).
13. If an eligible plan upgrade occurs on the last day of the billing cycle, the first Bonus Data will be applied at the time of the upgrade. A second Bonus Data will be applied at the start of the second billing cycle following the upgrade. Any unused Bonus Data from the first billing period will be added to the Data Bank at the start of that second billing cycle.
14. Bonus Data is not available and does not accrue while an eligible mobile service is suspended. If a service is suspended, any future Bonus Data entitlements under the Offer will be forfeited, even if the suspension is later removed.
15. Bonus Data is not available and does not accrue while an eligible mobile service is suspended for any reason.
16. This offer will apply to a maximum of 5 services per account.
17. This offer cannot be transferred to another person or party.
18. The offer cannot be obtained outside of the Offer Period and cannot be applied retrospectively.
19. Tangerine mobile services must not be resold and are intended for use by the account holder only.
20. If you sign up, Tangerine will be your service provider for your mobile service and will handle all technical enquiries, complaints and servicing. The provision of your mobile service will be subject to Tangerine's standard terms of service and policies, which are available on the Tangerine website here.

If you have any questions about how this offer may apply to you, please contact us on 1800 733 368 or via live chat on our website.