

QUICK START GUIDE





This guide provides instructions for setting up, connecting, and configuring your NetComm CF40 Wi-Fi6.



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GET TO KNOW YOUR NETCOMM CF40 WIFI 6

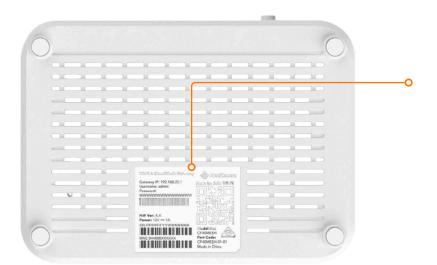


Top view of device

LED Indicator Lights

These lights represent the working state and connectivity of the NetComm Wi-Fi 6 Gateway

- Green = connected
- Red = disconnected



Bottom view of device

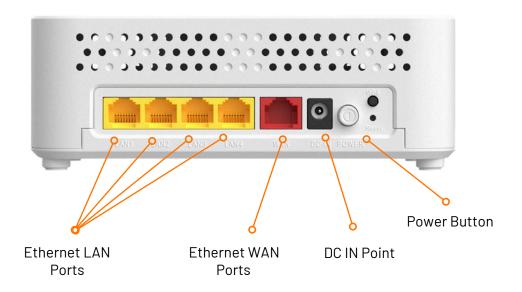
Wi-Fi 6 Gateway Label

Contains your Wi-Fi network name and Wi-Fi password. You'll need these to connect your devices to Wi-Fi.



Back view of the device

NetComm CF40 Wi-Fi 6



Button/Port	Description
Power Button	Turns the NetComm CF40 Wi-Fi 6 on or off.
DC IN Point	Connection point for the included power adapter to connect to the power supply.
Ethernet WAN Port	Connect to your Network Termination Device (NTD) for high- speed internet access. Covers fixed line technologies such as nbn® FTTP, HFC, FTTC and Fixed Wireless.
Ethernet LAN Port	Connect your Ethernet based devices (e.g., computers, servers, Wi-Fi routers, switches, and other network devices) to one of these ports for high-speed internet access.



SETTING UP YOUR NETCOMM (F40 WI-FI 6

Step 1: Power on the NetComm CF40 Wi-Fi 6

- Plug the device power adapter into a wall socket.
- Press the power button on the NetComm CF40 Wi-Fi 6 and wait a minute for it to start up.
- The power LED indicator will appear green on the top of the NetComm CF40 Wi-Fi 6 if it is on and operating correctly.

Step 2: Connect your NetComm CF40 Wi-Fi 6

Depending on your nbn[®] technology type, your NetComm CF40 Wi-Fi 6 will connect differently. If you are unsure of your nbn[®] technology type, it is listed in your nbn[®] ordered email.

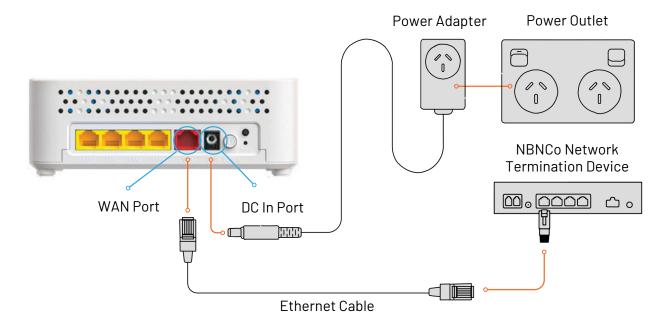
If your nbn® connection is:

Hybrid Fibre Coaxial (HFC)
Fibre to the Premises (FTTP)
Fibre to the Curb (FTTC) or Fixed Wireless

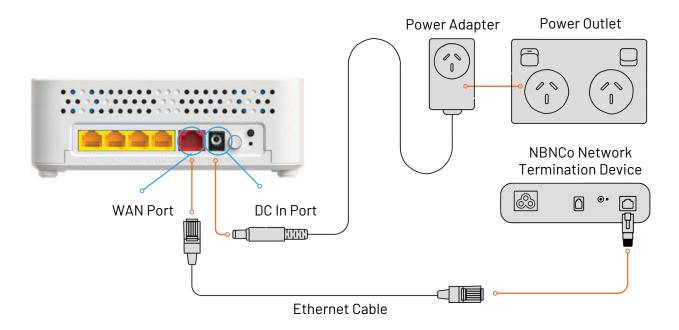
Instructions:

Connect the Ethernet cable from the WAN port on the NetComm CF40 Wi-Fi 6 to the UNI-D port on your nbn® connection box.

Note: Wait for the lights on the nbn[®] connection box to turn blue (this may take up to 15 minutes).

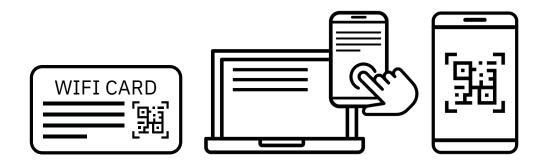






Step 3: Connect your devices to Wi-Fi

- Using your device, scan the QR code on the label and/or Wi-Fi Security Card and select "Join Wi-Fi Network" if prompted.
- Alternatively, on your device scan for and select the Wi-Fi Network Name and enter the password outlined on the label and/or Wi-Fi Security Card to connect.





CONFIGURING YOUR NETCOMM CF40 WI-FI 6

If you have purchased your NetComm CF40 WiFi 6 from the Tangerine website, it will come pre-configured for you, and all you'll need to do is follow the set-up process outlined above.

However, if you have factory-reset your device or purchased from an alternative retailer, please follow these easy steps to access the configuration page of your NetComm CF40 Wi-Fi 6.

- 1. Push the power button on the back of the NetComm CF40 WiFi 6 to turn it on. Wait a few minutes for it to complete starting up.
- 2. Connect to the NetComm CF40 WiFi 6 using WiFi or an Ethernet cable to the yellow LAN port.
- 3. Open a web browser and type https://192.168.20.1/ into the address bar, then press 'Enter'.
- 4. At the login screen, type in the username and password printed on the label on the base of the NetComm CF40 WiFi 6 and click 'Login'.
- 5. Select 'Basic Setup' from the menu on the left-hand side of the screen to begin setup.
- 6. Select 'Dynamic IP' as your connection type.
- 7. Enter your SSID and password. **NOTE:** SSID is your unique network name that appears when you scan for nearby wireless networks. You can choose and create your own network name.
- 8. Select your applicable Time Zone Offset and Daylight-Saving Time setting.
- 9. Review the summary page that will appear and select 'Save' to complete the setup.

For a more comprehensive user guide, you can view the NetComm User Guide here.



OTHER IMPORTANT INFORMATION ABOUT YOUR NETCOMM (F40 WI-FI 6

Product Warranty

NetComm offers a two (2) year warranty on fixed broadband products commencing from the date of purchase. For more information read NetComm's T&Cs <u>here</u>.

Wi-Fi Analytics Platform

The CloudMesh Wi-Fi Analytics Platform is a fully integrated solution that provides visibility into the health of each individual Wi-Fi home network. It creates superior end-user experiences by enabling proactive diagnostic, management, and control of the home Wi-Fi environment, helping resolve even the most elusive Wi-Fi problems.

Wi-Fi Autopilot

Every NetComm CF40 Wi-Fi 6 includes the CloudMesh Wi-Fi AutoPilot. Wi-Fi AutoPilot constantly scans and analyses your Wi-Fi network environment and if any detrimental changes are detected, the Wi-Fi AutoPilot adjusts the NetComm CF40 Wi-Fi 6's Wi-Fi parameters. Any action taken is based on a patented and weighted algorithm ensuring the internet connection experience is never compromised. It ensures that every Wi-Fi client device is connected on the best possible channel, using the fastest available band, at the perfect RF power level, utilising the closest Wi-Fi access point.

NEED SUPPORT?

For more comprehensive steps, check out the NetComm User Guide here.

Alternatively, for Customer Service and troubleshooting, contact our team on 1800 211 112.